

Process and Operations Management Tutorial E1-E4
Class of July 2019
P2 November / December 2018, Fontainebleau

How many sessions did you take?

How many sessions did you take?	Percentage
1	22.95%
2	29.51%
3	24.59%
4	16.39%
5	1.64%
6	0.00%
7	0.00%
8	4.92%
Total	61

How would you evaluate the effectiveness of the tutorials in helping you to:

Field	Mean
understand the core course	4.64
do the class exercises	4.72
facilitate your learning	4.70

Question	Poor 1	2	3	4	Excellent 5	Total
understand the core course	0.00%	1.64%	4.92%	21.31%	72.13%	61
do the class exercises	0.00%	0.00%	4.92%	18.03%	77.05%	61
facilitate your learning	0.00%	0.00%	4.92%	19.67%	75.41%	61

Field	Minimum	Maximum	Mean	Std Deviation	Count
understand the core course	2.00	5.00	4.64	0.65	61
do the class exercises	3.00	5.00	4.72	0.55	61
facilitate your learning	3.00	5.00	4.70	0.55	61

How was the effectiveness of the tutor teaching this course?

Field	Mean
Philippe Blaettchen	4.73

Philippe Blaettchen	Percentage
Poor 1	0.00%
2	0.00%
3	3.39%
4	20.34%
Excellent 5	76.27%
Total	59

Field	Minimum	Maximum	Mean	Std Deviation	Count
Philippe Blaettchen	3.00	5.00	4.73	0.52	59

Comments :

Very prepared and explained the material in an easy to understand manner

Very effective teaching style

Great

Philippe was very available to all the questions I had. He even answered them during night times. He is a good teacher.

Great tutorial. I learned a lot. Maybe too much. I mean, tutorials I had at INSEAD so far are meant to be extra time to go through the class content. But somehow for POM, the tutorials are a sort of an independent part of the class that is extremely relevant on its own. I'm realising that I've missed out not coming to all the tutorials. I personally think that the POM tutorials content should be part of the core course.

Nice tutorial

Request for main classes to also reflect what is taught in the tutorials as there is some non-alignment between what is taught in class and what is taught in tutorials - mainly quant heavy math. It would be great if the material taught in class also dwells on the quant concepts of tutorials.

His recipe was very helpful to solve the problems

Tutorial sometimes a bit slow but that was because of all the questions asked

Very clear and structured

Best one!

Very well prepared

Philippe was very knowledgeable and brought very clear structure to solve problems.

Philippe deserves a PhD

Very good way of explaining concepts, sometimes better than the actual class

Could spend a bit shorter explaining the theory and explain it instead via examples.

The tutorial topics are very different from the topics discussed in class. Without the tutorial it is very hard to get a good grade.

Overall decent tutor. He try's to improve his teaching every week.

I really enjoyed the tutorials and learned the quantitative aspects of the class very easily from him.

Very patient and structured.

Should avoid answering some questions from students that go into very long conversations. Please say no or take it after the session as it wastes a lot of time for those of us on track.

What are the tutor's main teaching strengths?

Ability to communicate new material in a digestible way

Very good teacher and very approachable. Thanks for your time!

Effective in delivering the key messages and good attitudes to students

Knowledgeable on top of his subject clear logic

Topics are well covered in terms of breadth and depth

Structured systematic, and helpful in doubts clearance.

Explaining clearly step by step

Excellent tutor - by far the best so far. Very well prepared and willing to teach. Make him a professor at INSEAD

Like ability, clarity, structure.

Explaining concepts in a clear, exam-focused manner

Deep understanding of the subject and clarity in teaching

Very structured and helpful explanations

Very clear and moves at a good pace. Gives you time to solve yourself first

Explains difficult material in a way that makes it seem simpler. Also is good at covering what is important for exams.

Super organised cheat sheets which are AMAZING

Relevant and easy to understand examples. Structures approach in explaining. Overall very helpful

Find good and yet simple examples to explain difficult concepts

Structured

Clear explanations of the content. Start by going over some of the basics and then move onto the exercises.

ability to clearly explain the concepts and principles

Very systematic and structured. Superb clarity in explaining the concepts.

Knows the content and can explain it

The solutions were shown very logically on the board, the recipes were easy to follow, he answered questions clearly and concisely, he kept the class engaged. In general, the tutorials were excellently managed, thanks again!

Explains difficult concepts in a clear manner

Very clear and precise in his teaching. Very kind in answering questions too.

Detail oriented, structured, cares about students and takes his time to explain to whoever is stuck on something.

In what respect could the tutor improve his/her teaching?

Only take questions that add to learning value - some peers ask very theoretical questions that are not as relevant to grasp key concepts

NA

Maybe, he can improve more leadership but since the course was very quantitative, he did not have an opportunity to showcase that.

no comments

No change really

N\A

Could solve more questions in class

He moves quickly and I wasn't able to keep up, so if there is a way to structure the handouts to facilitate note-taking that could be helpful.

Time management. The end of the tutorial felt a little rushed. I can understand that this is hard as the topics were quite different than the class topics and needed to be introduced first before we could discuss the exercises.

By covering more real life examples.

He is too fast. It's a race to listen or write

Perhaps just having more tutorials in general but I think he covers the material very well.

Not digressing by discussing hypothetical situations set forth by other students.

What suggestions would you have to enhance the relevance and strengthen the coherence of the tutorials?

Not much! Very helpful!

I really enjoyed tutorials - in addition to the class. Maybe some intuitive way of thinking can be included in the materials

No comments

Maybe some more examples as extra handouts just for individual extra prep. No change in current course though. It's great! Thanks Phillippe!

Mentioned before. Also provide more tutorial session on POM.

I would suggest for POM professors to tell/more strongly recommend the students that they need to take tutorials to actually solve the questions for exams or exercises.

Include more exercises that we could do at home.

As they are so essential to the course, provide on weekdays instead of weekends

IMO, POM was the best course is P2. Nevertheless, there is a disconnection between courses, tutorials and exams. Course and Andre present amazing content, whereas tutorials and exams seems like a race to fill as much formulas as possible. Just a small detail to make POM even better!

There is a ton to cover in these sessions...I think the actual course classes could cover some of this load since it really just focuses on the qualitative aspect. More quant in actual class could make these tutorial sessions about answering questions instead of covering actual material.

Few more tutorials but preferably on Wednesday

have a tutorial for people more comfortable with the subject

They are extremely good and useful. In fact, not attending the tutorials would make it difficult to follow the numerical exercises. I would integrate some of it into the class.

Again the frequency perhaps could be more since the tutorials really add value to the course.